



**Executive Vice President of Technology/  
Chief Technology Officer**





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## THE OPPORTUNITY ■ ■ ■

### **Executive Vice President of Technology/Chief Technology Officer**

KCHA seeks a dynamic and forward-thinking technology professional with strong experience who can lead the Agency's IT function while leveraging technology to serve KCHA staff, residents, and the greater King County community. Being both skilled and outcomes driven will be key for the ideal candidate's ability to serve our community and support our employees.

The Executive Vice President (EVP) will be the Agency's first dedicated executive technology leader and will report to KCHA's President/CEO as a member of the executive leadership team.

This leader will be accountable for planning directing, and overseeing the Information Technology (IT) Department, serving as a member of the executive leadership team, shaping policy, procedures, and developing the strategic vision and priorities for the Agency's information technology and telecommunications operation. The EVP will provide leadership for all aspects of the IT Department and ensure that IT goals align with KCHA's strategic plan.



## KEY RESPONSIBILITIES

- Guides the Agency's IT staff to develop and maintain a technical strategic plan which ensures the IT Department and Agency are working toward the same vision, mission, goals, and objectives.
- Fosters a cooperative, team-oriented working relationship between IT staff and all IT customers (i.e., business users, community members, contractors, suppliers).
- Assesses new systems and technologies; identifies potential areas where existing systems require change, or where new or revised standards need to be developed and implemented.
- Writes, recommends, and implements policies and procedures pertaining to KCHA technology.
- Ensures that IT Department staff initiatives align with the goals of each Agency Department; establishes measurements and monitors IT performance.
- Develops and maintains a business disaster recovery plan for business and IT functional units and ensures security for information and the data center.
- Identifies and analyzes training needs of IT staff based on the Agency's technology strategy and projected growth.
- Assists Resident Services and Equity, Diversity, and Inclusion Departments with key objectives of Digital Inclusion programming; carries out research and provides recommendations of Digital Inclusion efforts throughout the Agency.
- Leads the IT staff; assigns projects and tracks progress; establishes priorities for department in coordination with Vice President; provides feedback and analysis on prospective strategies.
- Keeps abreast of housing industry, technology industry, user needs, and community trends.
- Ensures protection of the Agency's resources through strong cyber-security measures.
- Represents the IT Department to other Agency departments, elected officials, and outside agencies; explains and interprets departmental programs, policies, and activities.



### COMPENSATION


**This position offers a competitive salary range of \$174,548.00 to \$270,549.00 with a midpoint of \$222,548.00.**

A **comprehensive benefits** package for you and your dependents includes medical, dental and vision insurance, life and long-term disability insurance plans, vacation, sick and personal leave, reduced tuition, and retirement benefits.

### RECRUITMENT PROCESS

While this position is open until filled, **interested candidates should apply by October 31, 2023, to ensure consideration.**

To view the full job description and to apply, please visit: <https://www.careers-page.com/human-capital-initiatives-llc/job/QX883Y6R>





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## THE IDEAL CANDIDATE ■ ■ ■

As part of the Agency’s fundamental changes, our first-ever EVP will manage and work on technical strategy and infrastructure while spending time contributing to the daily operations of KCHA. This is a unique opportunity to lead the IT Department through its transformational change and develop critical groundwork focused on elevating both our internal and external service delivery.

We’re looking for a candidate skilled in motivating and directing staff; demonstrating an unparalleled ability to think critically; has a strong intellect, an innate curiosity, and a high degree of emotional intelligence. The EVP will be equipped to handle the rapid shifts of technology and have the ability to help manage, lead, and implement through a range of opinions and cultures; lead with a proactive, “get-it-done” attitude; and have a proven track record of delivering effectively and efficiently.

KCHA seeks an executive leader who will contribute to and complement an evolving culture of diverse and innovative leadership, rising to the challenge of meeting the housing needs of tomorrow, today.

### EDUCATION & EXPERTISE

- Bachelor’s degree in computer science, business administration, or related field, and...
- Extensive experience in information technology management or related areas of responsibility of those years in a middle- to upper-level management capacity, or equivalent combination of education and experience, *or...*
- An equivalent combination of experience and education that provides the necessary knowledge, skills, and abilities to perform the essential functions of this position.



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# THE IDEAL CANDIDATE *continued*

## REQUIRED SKILLS & ABILITIES

- Comprehensive knowledge of principles and practices of leading organizational information technology and telecommunication solutions including:
  - Current information technology trends, system applications and techniques; software application systems; customer and technology support; data management and system security.
  - Advanced principles of enterprise technical architecture to include the integration of diverse hardware and software technologies.
  - Advanced principles of organizational and project management, which includes: budget development, strategic planning, development and management of work plans/schedules, and personnel administration.
  - Experience with vendor management and leading complex digital technology transformations.
- Extensive communication skills, including a high degree of emotional intelligence, conflict-resolution experience; proven ability to build strong external relationships with a variety of vendors, partner organizations and other stakeholders.
- Strong critical-thinking skills, ability to evaluate information, implement timely decisions and make recommendations that anticipate the costs, benefits, risks, and organizational impact within KCHA's context and the Housing Authority national landscape.
- Ability to use independent judgment and discretion in carrying out duties and responsibilities, exercise initiative, and provide leadership. Routinely exercise sound judgment in analyzing situations and in reaching decisions quickly. A self-starter that can multi-task and prioritize.
- Ability to analyze and develop effective policies and procedures; present proposals and recommendations clearly, logically, and persuasively in public meetings.
- Cultural sensitivity and competency, which is essential in serving economically disadvantaged, diverse populations, including homeless and special needs households, with a particular focus on households that often fall through the community-based safety net.
- Proven success in building productive and engaged work teams with a focus on mentoring and nurturing staff development.
- Career path that shows a mix of stability and growth-focused moves with similar organizations and capacity to develop and nurture relationships culminating in overall success.
- Ability to manage internal and external resources, agencies and budgets.

*A thorough background and driver's check will be completed before hire.*





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## ABOUT KING COUNTY HOUSING AUTHORITY ■ ■ ■

King County Housing Authority (KCHA), the largest affordable housing provider in the Pacific Northwest, seeks to provide innovative, effective, and equitable housing solutions so that all people and communities can prosper.

The Authority, founded in 1939, operates as an independent municipal corporation, providing rental housing and assistance to more than 55,000 people in over 23,000 households. Serving 37 cities (not including Seattle and Renton) and the unincorporated areas of Dr. Martin Luther King, Jr. County, the Authority's geographic scope of operations spans 2,000 square miles. KCHA's

service area includes 1.2 million of the county's 2.26 million residents and is home to the majority of its low-income households.

KCHA covers operating costs with rents from tenants and federal funding. With a 2023 annual consolidated budget of \$504 million, and 500 full-time employees, KCHA is led by the President/CEO under the direction of a [Board of five volunteer Commissioners](#) (including one KCHA program participant) appointed by the King County Executive and confirmed by the King County Council. A cabinet of eight senior leaders comprise the core management and leadership team.





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## KING COUNTY

King County's population was 2,269,675 in the 2020 census, making it the most populous county in Washington State, and the 12th-most populous county in the United States. The King County seat is Seattle, Washington State's largest city. King County's second largest city is Bellevue.

King County covers 2,131 square miles and is bounded by Puget Sound to the west and the Cascade Range to the east. With the exception of Vashon Island, a rural enclave in the central Puget Sound, the western portion of the county is covered by cities with the development pattern becoming gradually sparser to the east, with suburban developments, then rural residential lands, then farms and forestlands. The eastern half of King County is mountainous, and mostly set aside as wilderness areas, forestlands or restricted watersheds that capture and store the region's drinking water and support the region's hydroelectric grid.

The King County seat is Seattle, a crown jewel of the Pacific Northwest known as the Emerald City and the state's most populous municipality. Seattle is the land of natural beauty, bookstores, corporate innovation, farmers' markets, and copious amounts of caffeine. Yes, it does rain here, but that does not stop Seattleites from enjoying life. In the winter, music, art, theater, and diverse cuisine

keep the city buzzing. And when the sun comes out, you will find residents heading for the mountains and lakes, attending a festival, or flocking to the city's many parks.

Opportunities to enjoy the outdoors are numerous. On a nice day, you might join the crowds soaking up the sun at [Golden Gardens Park](#), [Lincoln Park](#), or [Alki Beach](#). Stroll the [Washington Park Arboretum](#), [paddle a canoe](#) among the lily pads on Lake Washington, or take a day trip to [Mount Rainier](#) for a glimpse of the Northwest's wild beauty. A windy ferry ride to a nearby island is another quintessential Seattle experience.

For (mostly) indoor fun, take an [Underground Tour](#) in Pioneer Square, which offers an entertaining look at the city's quirky history. Seattle also boasts [world-class museums](#), including The Museum of Flight and The Renton History Museum and including smaller, specialized institutions like [The Center for Wooden Boats](#) and the [Wing Luke Museum of the Asian American Experience](#). Several other attractions can be found throughout the county, such as the Northwest African American Museum, International Fountain, the Space Needle, Cherry Blossoms at the University of Washington, the Seattle Waterfront, the Sky View Observatory at the Columbia Center, and more.

